



MEMBER QUESTIONS

**SURREY COUNTY COUNCIL'S LOCAL COMMITTEE
(REIGATE AND BANSTEAD)**

20TH JANUARY 2006

Two Member Questions have been received

Mr N Harrison, Member for Banstead West, asks the following questions:

1 Annual Highway maintenance Plan

"As the year is almost complete, could a progress report be provided on the Annual Highway Maintenance Plan, approved by this Committee on 18th July 2005? This should include progress against each of the Major Maintenance Schemes, as well as the Footway Schemes, and the Local Structural Patching Schemes, as well as the revenue programmes."

2 Road maintenance, Banstead West division

"Hillside and Burgh Wood are the worst maintained roads in Banstead West, suffering from severe problems in a number of places. In Hillside, the situation has been exacerbated by house construction at the end of the road. There are road collapses, as well as extensive potholes. I am informed that the condition of these roads is not serious enough for Highways Department to include them in next year's Major Maintenance Schemes. Can this be confirmed and if so, could the condition of these roads be re-examined and a scheme prepared to address these problems, once the house building is complete. Is Highways Department taking action to claw back such monies as it can justify from the house builder responsible at least in part for the problems?"

The Local Transport Manager Responds:**1 Annual Highway maintenance Plan**

"Please see the response to the question raised at Local Committee on 9th January 2006."

2 Road maintenance, Banstead West division

"Due to the limited amount of funding that Surrey County Council receives from Central Government towards highway maintenance, the County has to prioritise the list of schemes that require major maintenance or resurfacing. Each Local Transportation Service (representing each district in the County) submits annual bids to a central County team who then assess and prioritise the improvements across the County so that the areas of most need in each district are brought up to a suitable standard. In the meantime R&BLTS undertake regular inspections and undertake pothole repairs to ensure the safety for road users. The next Statutory Inspection in this area is due in May 2006.

With regard to Hillside Reigate and Banstead Local Transportation Service officers have met the developer undertaking the house construction at the end of the road several times. As a result remedial and temporary patching work has been undertaken to the hammerhead turning area to stabilise a subsiding area of the carriageway.

Due to the current ongoing house building works this road has not been included in the major maintenance schemes for 2006/07. Upon completion of the works R&BLTS officers will re-examine the area and will seek repairs at the developers cost. This could include larger scale repairs (such as resurfacing) but may be restricted to the hammerhead area and the adjacent footway in that area due to the extent of the development.

Any resurfacing of the remainder of Hillside and Burgh Wood would need to be addressed by the Local Transportation Service. R&BLTS will add these areas to its list of roads seeking funding for what is known as Local Structural Repairs (which targets the sections of the road requiring greatest attention, rather than the whole road) or for major maintenance. As stated earlier, however, this request would have to compete with other maintenance priorities across the County and as such is not guaranteed to receive funding."

Mr N Harrison, Member for Banstead West, asked the following questions at the Local Committee meeting on Monday 9th January 2006:

1 Local Maintenance Schemes

"The papers for the meeting give a progress report against capital projects. Could a report also be provided of progress against the various local maintenance schemes agreed at the 18th July 2005 meeting?

Could information be provided for each major maintenance scheme, footway enhancement and local structural patching scheme (Item 19 annex A and B), plus street lighting replacement projects?"

2 Highways Key Performance Indicators (KPI's)

"It has been reported in the East of the County that the headline KPI's for the ShiP project have not been met, Carillion falling short of the 80% target. Could it be explained how this has affected the standards of service and what steps are being taken to remedy the situation?"

3 Highway Defects

"In relation to highway defects in Reigate & Banstead, and their classification (Cat 1, Cat 2A, Cat 2B etc), could we be advised of the achievements so far this year:

- In defects remedied by type;
- The outstanding number of defects by type, at the beginning and end of the period;
- The average time it takes to get defects remedied by type, compared to the target times."

4 Local Maintenance Schemes

"The Leader of the Borough Council has recently commented on the unfairness in the allocating the County highways budget to the road network in Reigate and Banstead, compared to the funding to the network in other borough and district areas. Could the allocation methodology be explained and any areas of unfairness be identified?"

The Local Transportation Manager Responds:**1 Local Maintenance Schemes**

"A regular report will be provided at the Local Committee on progress against the various local maintenance schemes. This is something that can be produced in 2006/07 following the confirmation of the maintenance budgets. Progress against the various local maintenance schemes agreed at the 18th July 2005 meeting is as follows;

Major Maintenance Schemes

A217 Cockshott Hill	Completed.
A217 Dovers Green/Woodhatch	Deferred to 2006/07 as linked to improvement scheme.
A23 Bonehurst Road	Completed.
A242 Croydon Road	Completed.
D355 Masons Bridge Road	Completed.

Prudential Funded Schemes

B2032 Outwood Lane	In progress.
B2036 Balcombe Road	Deferred to 2006/07 as linked to improvement scheme.
D1178 Rocky Lane	Completed.
D1207 Somers Road	Completed.
D1215 Warren Road	In progress.
D1250 Clarence Walk	Completed.
D1250 Copse Road	Completed.
D1270 St Johns Road	Withdrawn as scope of works would have exceeded available funding *
D1297 Arden Close	Withdrawn due to priority of other schemes. *
D1306 Bushfield Drive	Completed.
D1306 Rathgar Close	Completed.

* Replaced with the following roads which featured next on the prioritised list:	
Meath Green Lane	Value £11,500
Blackhorse Lane	£7,700
Waterhouse Lane	£15,000
Massetts Road	£22,600
Longshott	£14,800

Footway Enhancement Schemes

B2034 Blackborough Road	
C23 Prices Lane	Deferred to 2006/07 pending housing development
D1027 Tattenham Grove	In progress.
D1215 Warren Road	In progress.
D1114 St Monicas Road	Completed.

Local Structural Patching Schemes

A23 Marketfield Way	Deferred to 2006/07 pending British Gas works.
A23 Princess Way	Programmed for March 2006
D1022 Shawley Way	Completed
D1106 Shelveys Way	Completed.
D1298 Sandcross Lane	Completed.

Street lighting replacement projects

Dorking Road	Lighting at junction improved EDF awaited.
Croydon Road	Localised lantern upgrade.
Nork Way	Replaced columns and lanterns
Shelvers Way	Replaced 3 columns and lanterns.
Purbeck Close	Upgraded columns
The Crescent	Upgraded columns.
Maple Road	Lighting at junction improved junction improvement.”

2 Highways Key Performance Indicators (KPI's)

“Key performance indicators (KPIs) relate to a range of topics including timeliness of delivery, delivery within budget and standard of workmanship. Each topic has a weighting, which is set out in the SHiP contract and serves to define its relative importance. The prime purpose of KPIs is to monitor the contract, identifying where shortcomings may lie and help develop means of making things work more smoothly and efficiently.

KPI percentages are calculated by comparing assessed targets against actual performance. An overall score is then produced by factoring in individual weightings and adding together the values produced.

In December 2006 the headline KPIs improved from 46% to 80% following efforts of both the Contract Performance Monitoring Team and Carillion to target problems that performance indicators had identified.

KPIs are also referred to at the end of each contract year when the Contract Performance Monitoring Team assess what extension (if any) of contract the Constructor is to be awarded.

There is a risk of linking work standards to KPI's as some of the KPI's are about timeliness of discrete schemes, for example the start and finish times of site works etc. Both Carillion and Surrey County Council are working to raise the KPI standards.”

3 Highway Defects

During the period April to November 2005 the following statistics were collected.

Category	Time standard	Defects Identified	Completed	Percentage	Of which on time	Percentage
A & E	1 hour	747	747	100	747	100
Cat 1A	24 hours	200	194	97	142	73
Cat 2a	7 days	1294	459	35	247	54
Cat 2b	28 days	630	201	32	104	52

4 Local Maintenance Schemes

“There are various sources of funding provided to Reigate and Banstead Local Transportation Service. These comprise:

Improvements

- Local Transport Plan Capital Funding
- Local Allocation

The funding allocation for 2005/06 was approved by the Executive at it's meeting on 15 February 2005.

Maintenance

- Structural Maintenance
- Environmental Maintenance
- Safety Maintenance

The level of maintenance funding for 2005/06 was approved by the Executive on 15th March 2005.

Regrettably due to the current pressures on staff resulting from the Business Delivery Review it has not been possible to provide a full and final answer to this question regarding the allocation methodology. The Area Transportation Director and Local Transportation Manager very much apologises for this and will endeavour to provide a full report at the next Local Committee.“